

BrightWork365

How You Can Use the Microsoft 365 Platform as Your Project Portfolio Management Solution

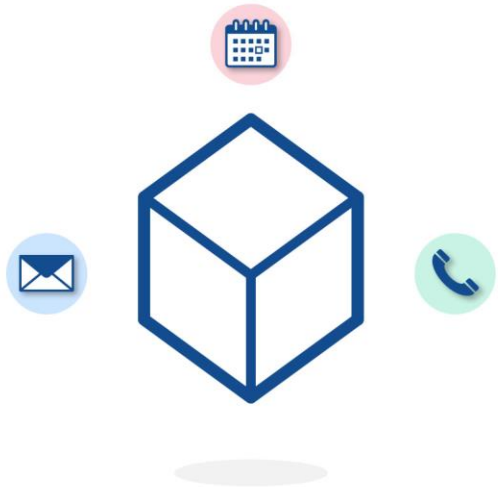
Presented by



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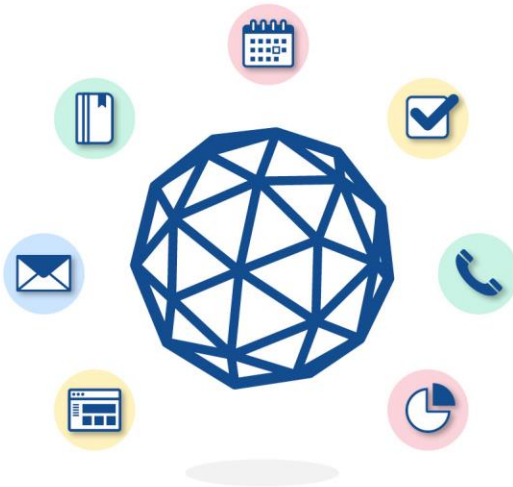
BrightWork 365 for Microsoft 365





START

Deliver Immediate
Visibility & Control



EVOLVE

Grow Organisational
Project Management

The BrightWork Approach

Built into our Product
with Templates

and

Designed into our
Deployment Approach with
Services



QUICK POLL

**Are you using Microsoft 365
for everyday productivity?**

Today's Topic: Using MS365 Platform as Your PPM Solution

- **Power BI** for program and portfolio management
 - **Teams and Outlook** for Project Collaboration
 - **Microsoft Office and SharePoint Online** for document management.
 - **Power Automate** workflows for project request management.
 - **Power Apps** to for powerful project templates.
-

Live Questions & Answers!

Note: The agenda assumes questions throughout.



Microsoft Teams



Power BI



Power Apps



Power Automate



SharePoint



Outlook



Word



Excel



PowerPoint



OneNote

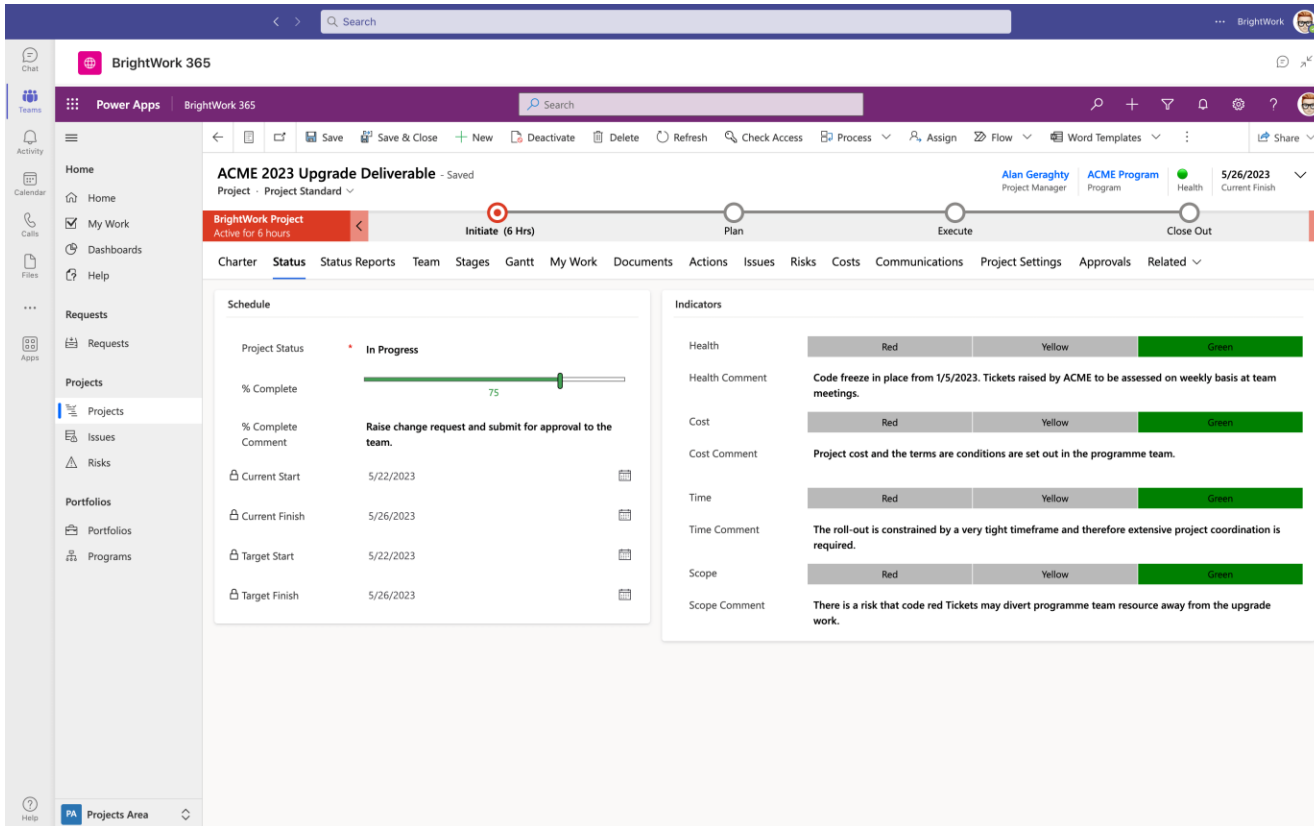


Azure



Dataverse

Microsoft Teams



Collaborate with your teams from anywhere.

The seamless integration between Microsoft Teams and BrightWork 365 allows project teams to collaborate on one platform.

In BrightWork 365, every program has a dedicated Microsoft Team. Every project within the program has a channel within the Team. This helps you prioritize and focus on high-value activities.

SharePoint Online

The screenshot shows a PowerPoint presentation titled "Customer Service Team Dashboard" with the following data:

- Resolutions:**
 - First Call Resolution: 60%
 - Unresolved Calls: 10%
- Response Time:**
 - Avg. Call Response Time (sec): 34
 - Best Day To Call: Monday
- Call Response Time By Weekday:**

Day	Response Time (sec)
Mon	30
Tue	23
Wed	32
Thu	26
Fri	37
Sat	54
Sun	36
- Monthly Tickets:**

Month	Calls	Email	Chat
Jan	1400	300	100
Feb	2100	700	200
Mar	2000	800	200
Apr	2400	1500	400
May	2300	800	300
Jun	2700	1300	400
Jul	2000	1200	300
Aug	2500	1500	400
Sep	3300	1600	500
Oct	3000	1100	400
Nov	2500	1500	300
Dec	2800	1700	400
- Top Agents:**

Agent	First call resolution	Avg. call per HR	Positive customer feedback
Name	XX%	---	XX%
Name	XX%	---	XX%
Name	XX%	---	XX%
Name	XX%	---	XX%
Name	XX%	---	XX%

Centralize project document management

Create a single source of all project information with SharePoint Online.

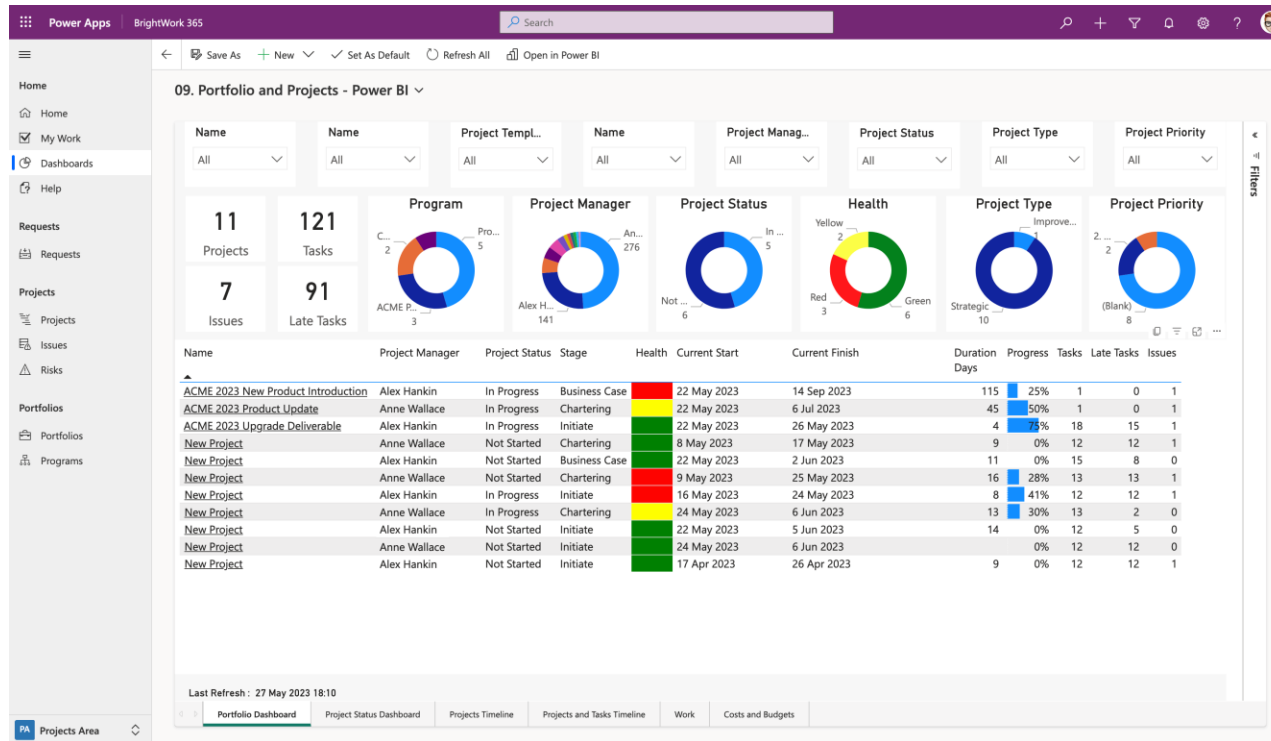
Collaborate on Microsoft Suite: Word, Excel, PowerPoint, and OneNote files in your project site. Create, save, and share documents in the format that suits the way your teams like to work.

Power BI

Get actionable insights with Power BI reports

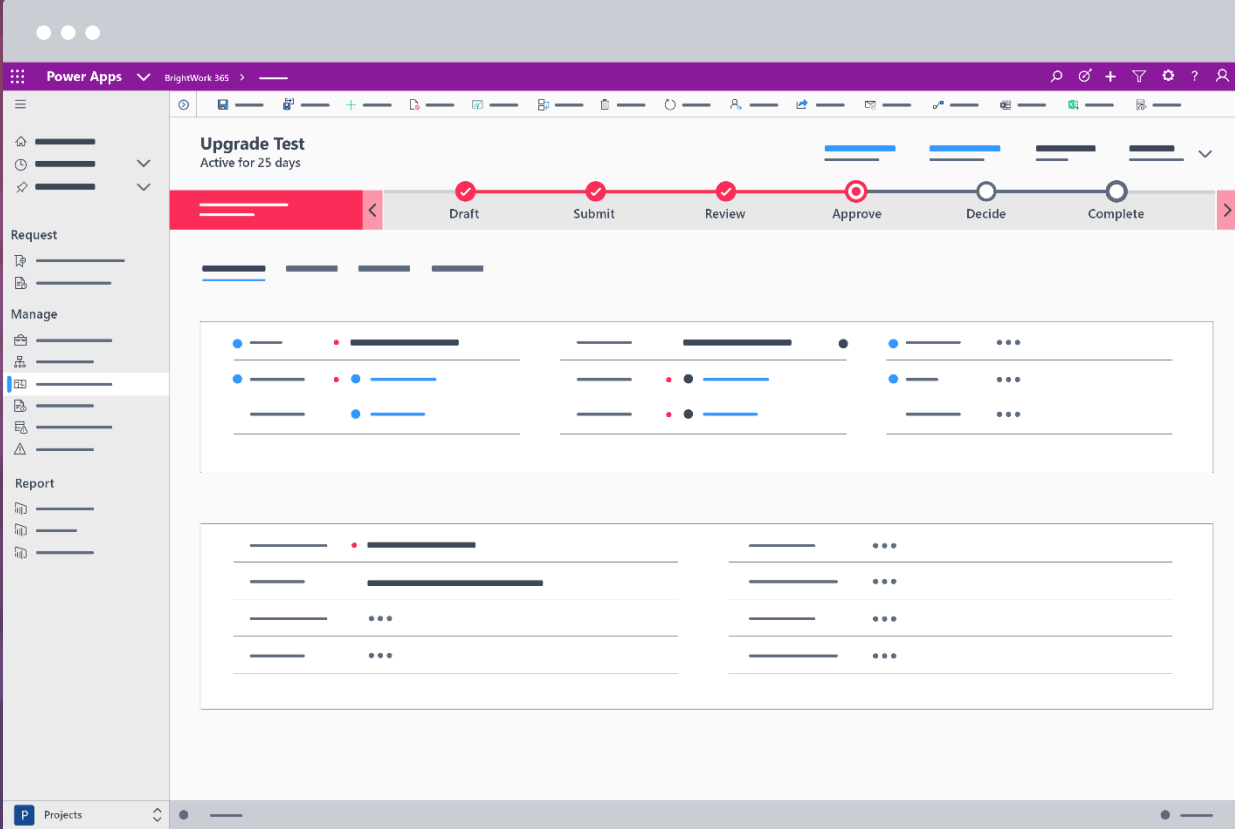
Project teams are generating more data than ever.

Using Power BI dashboards and reports in the Power Platform, help senior executives and PMO leads to easily access, analyze, and action this data.



DEMO

Project and Portfolio Management



Power Automate

Power Automate

Start an approval in Teams when a file is added to a SharePoint folder

When a file is created (properties only)

Get my profile (V2)

Create an approval (V2)

Approval type: Approve/Reject - First to respond

Title: Review new SharePoint file

Assigned to:

Details:

- Added to:
- Created by:
- Created time (UTC):

Item link:

Item link description:

Show advanced options

Apply to each

Select an output from previous steps

Approvers

Run a flow built with Power Automate for desktop

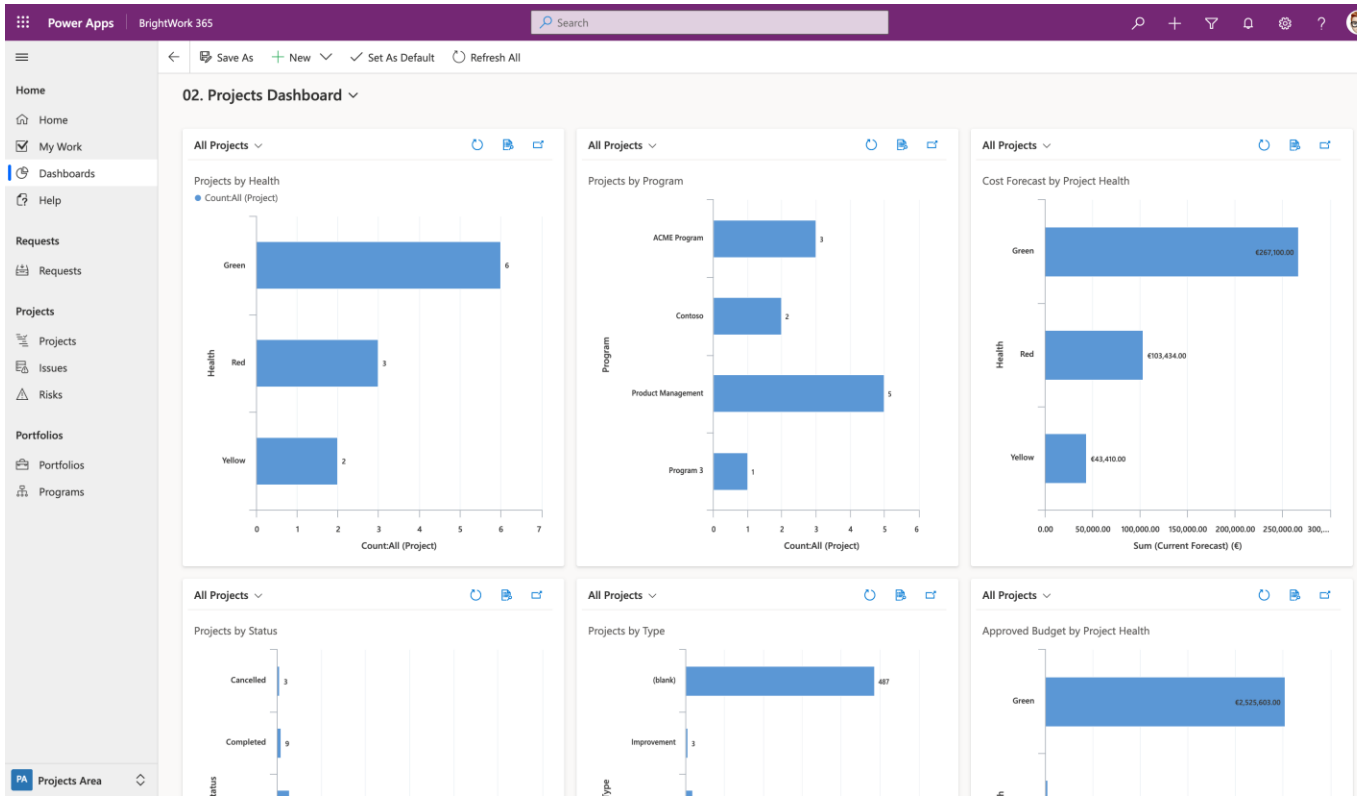
Send an email

Work smarter with no-code automation

Use Power Automate in the Microsoft Power Platform to automate essential project tasks and business processes.

Save time, reduce errors, and focus on the top-priority tasks of your projects.

Power Apps



Build custom apps that match your workflows

Leverage Power Apps in the Microsoft Power Platform to create apps that meet your project needs.

Customize and set up apps with low to no-code expertise. Save on cost and improve efficiency.



QUICK POLL

**Would your group be
interested in deploying
BrightWork 365?**

QUESTIONS?

➔ Use the Question panel to ask questions

THANK YOU



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